

How to get Hotel Confirmation Number

Normally, Dida provides Hotel Confirmation Number (HCN) three days before check-in. Any booking 1-3 days before check-in is considered priority for Dida to get HCN. Please take note there are also cases when hotels don't provide HCN and require check-in with passport on arrival.

There are three ways you can obtain HCN. Please avoid contacting hotels directly for HCN, as it may cause complaints for Dida.

Method 1 : Obtain HCN through API

Step 1-HCN can be obtained with below request through API at the Booking Search step, it is highly recommended that you retrieve HCN through API.

```
{
  "Header": {
    "LicenseKey": "license",
    "ClientID": "client"
  },
  "SearchBy": {
    "BookingID": "XXXXXXXXXX" }
}
```

Step 2- You will get HCN in the response.

```
    ],
    "CancellationPolicyList": [
      {
        "Amount": 40.62,
        "FromDate": "2019-12-02 00:00:00"
      }
    ],
    "TotalPrice": 40.62,
    "HotelName": "Super 8 by Wyndham Canton/Livonia Area",
    "ConfirmationCode": "00000000",
    "ClientReference": "123456789",
    "CustomerRequest": " Customer's nationality: US; Room #1: Preferable bed: 1 full;",
    "BookingID": "DHB1912000000000"
  }
}
}
```

Step 3- You can always refer to our API Doc site for details:

<https://apidoc.didatravel.com/booking-api/booking-search.html>

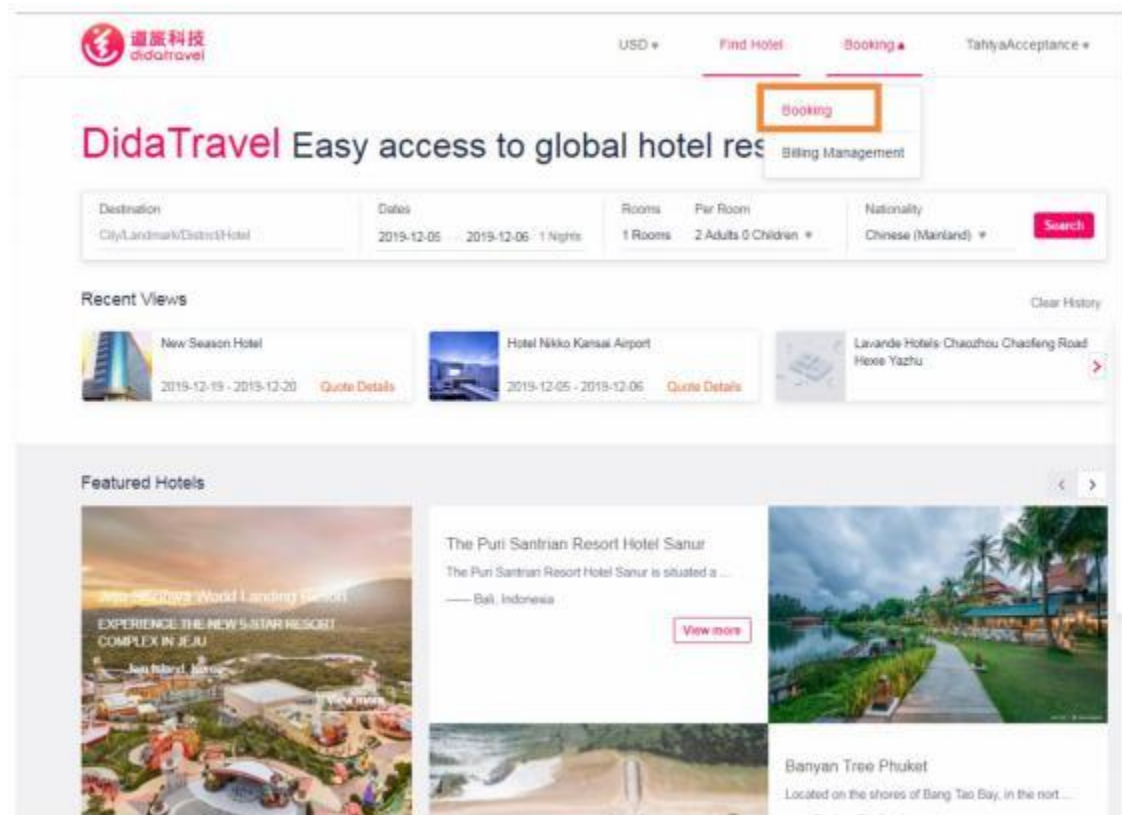
The screenshot shows the API documentation for the 'BookingSearch' endpoint. On the left, a sidebar lists the API sections: 1. Getting Started, 2. Content API, 3. Booking API (expanded), 3.1. Price Search, 3.2. Price Confirm, 3.3. Booking Confirm, 3.4. Booking Search (highlighted with a red box), 3.5. Booking Cancel, and 3.6. Timeout configuration. The main content area is titled 'BookingSearch' and contains a description: 'This API allows you to search for bookings by using either the booking ID or other parameters. It's designed to provide a flexible way to locate specific booking information quickly and easily. Booking search. Can be searched by booking ID or other params.' Below this, a note states: 'Please note, all booking data for "DidaApiTestID" is used for testing purposes only. This data is not representative of actual bookings and is simply used to test the functionality of the booking search feature.' The endpoint is listed as a POST request to 'https://apiint.didatravel.com/api/booking/HotelBookingSearch?\$format=json'. A note indicates: 'Search by Dida Booking ID: It is recommended to search for bookings using the Dida Booking ID.' A JSON response example is shown in a dark box with the following structure: { "Header": { "DidaBookingID": "DidaApiTestID" } }

Method 2 : Obtain HCN on Dida's website

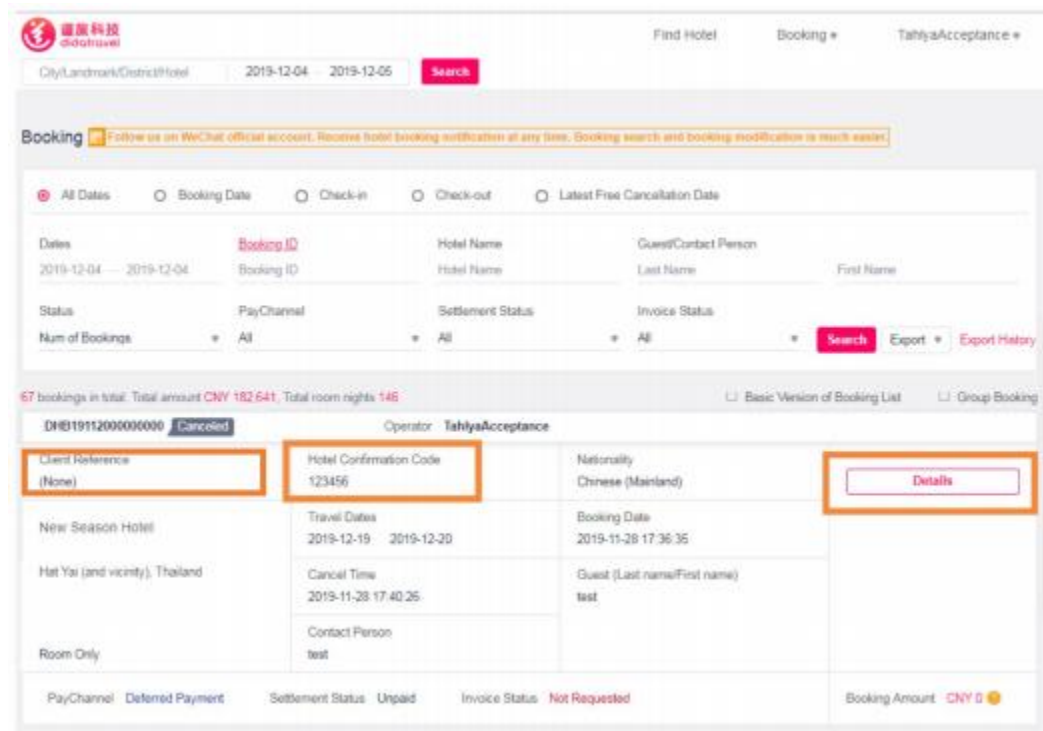
Step 1 - Log in on www.didatravel.com

The screenshot shows the login page of the Dida website. The header includes the Dida logo and the text '道旅科技 didatravel'. Below the header, there are links for 'Home' and 'Login'. The main content area is titled 'Login' and contains a form with the following fields: 'Username' (with the value 'TahiyaAcceptance'), 'Password' (with masked characters), and a 'Remember me' checkbox. There are also links for 'Forgot password?' and 'No account? Register'. A 'Login' button is located at the bottom right of the form.

Step 2 - From the navigation bar on top, select “Booking” and then “Bookings”. Here you can find all the bookings you made.



Step 3 - You could find HCN of your desired booking here.



Step 4 -Click into Details, you can also find Hotel Confirmation Number.

Booking Detail

Follow us on WeChat official account. Receive hotel booking notification at any time. Booking search and booking notification is much easier.

DHB191100000000	Cancelled	Operator: TahlyaAcceptance	Booking Amount: CNY 0
Room Type: Deluxe Room deluxe Room Only	Travel Dates: 2019-12-19 - 2019-12-20 Nationality: Chinese (Mainland) Contact Person: test	Booking Date: 2019-11-28 17:36:35 Email: 13000000000@163.com Phone: 13000000000	
Pay Channel: Deferred Payment Settlement Status: Unpaid Invoice Status: Not Requested	Client Reference: Add Special Requests: (None)	Hotel Confirmation Code: 123456	

Hotel Info:

New Season Hotel			
City: Hat Yai (and vicinity)	Address: 106 Prachathipati Road	Phone: +6674352888	Zip: 90110

Method 3 : Obtain HCN by contacting our service team

If you haven't obtained the HCN through the above two methods, you can contact Dida's dedicated 24/7 customer service to communicate your needs. Dida's customer service will help resolve any issues you may have.

Contact Email: intlservice@didatravel.com

Contact Number: +86-755-82639330